

Interviewer Nathanie Langner

Interviewee Linda White

Date of Interview: 5-4-2021

Location of Interview Altoona WI

Format: Zoom

Transcription Nathaniel Langner help from Zoom

Project in association with: University of Wisconsin-Eau Claire

This interview conducted with Linda White talks about how her job in the financial sector changed and the many challenges presented from working from home. The interview also talks about the challenges of being a mom and having multiple kids returning home under one roof and how the family adapted. The interview also gives an interesting perspective into the life of a mother who has a child working in the health care field at this time. Finally, the interview also talks about other new experiences and hobbies developed and how staying positive was important. This interview ended by talking about the vaccine and looking to the future.

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00:00:02.520 --> 00:00:10.920

Nathaniel Langner: Okay, so today is Tuesday may 4 2021 it is currently 7:20 there were 32 and a half million or 32,500,000 million cases, the United States on which have resulted in 570,700 deaths. In Wisconsin specifically there have been 660 2000 cases resulting in 7,567 deaths on a brighter note on 105 million people are vaccinated currently in the United States.

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00:00:39.840 --> 00:00:49.380

Nathaniel Langner: So, can you begin talking about where you are located currently and then just give some like demographic information your name your gender and just kind of things like that.

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00:00:50.160 --> 00:00:58.350

Lina White My name is Linda White, I am a female a mom I am in Altoona Wisconsin and.

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00:00:59.670 --> 00:01:00.690

LW what else did I that need to tell you.

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00:01:00.900 --> 00:01:06.510

NL If there's like a other demographic information if you want to talk about your ethnicity or race or anything like.

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00:01:07.530 --> 00:01:11.550

LW Just white white female point single yep that's perfect.

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00:01:11.730 --> 00:01:19.830

NL And then So what does your day to day look like currently with Colvin your day to day like work social life anything like that.

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00:01:20.130 --> 00:01:33.570

LW um work has changed that's been the biggest change in going into an office every day to work I get to work from home um which has actually been a really exciting change, for me, I I have always worked in an office and I. always been surrounded by a lot of people, it being a people person myself, I always enjoy going to work. But at this point in time we're all told to start working from home last April and At first I wasn't real sure if I wanted to work from home because I like having the people around me and networking.

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00:01:54.210 --> 00:01:59.610

But once I started working from home, I absolutely love it and I recently just signed. A document for work, saying that even if the coven does go away, I will want a permanent stay at home work position. Because I find them more efficient, more effective and working from home has been a great opportunity, something that, first, I was very hesitant about and now i'm happy to know going forward, I can still keep this position at Home

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00:02:20.610 --> 00:02:26.250

NL so can you kind of start by describing what your job, like responsibilities are exactly.

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00:02:26.730 --> 00:02:44.040

LW: Oh yeah I can not go too much detail, just because of privacy, but I do work for a bank, so I work for a bank here in town and I do a lot of lending and processing and paperwork and documentation and process compliance stuffer for that so yeah so.

18

00:02:44.340 --> 00:02:58.380

NL So how long do you think that transition kind of to feel more comfortable working at home, where you started to realize, you were more productive like was there a gradual change or was it kind of like sudden like when did you start to feel more comfortable at home and.

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00:02:59.400 --> 00:03:01.560

LW that's a great question because.

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00:03:02.040 --> 00:03:06.360

At first, when I came home, I was kind of nervous about setting up my computers and.

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00:03:06.360 --> 00:03:09.540

: My Monitory two big screens and just making sure that.

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00:03:09.780 --> 00:03:17.610

My technology and lifeline everything at home was Okay, and once I got it home and set up like Oh, this is gonna work, this is going to be okay.

But we weren't sure how long it was going to last, so I set it up on my kitchen table and just thought okay we're going to see how this works for us, well then, I have two daughters in college and guess what their housing shut down and they both moved back home. So their home, then all of a sudden and there's extra noise and motion analysis and they're doing schooling and they're doing zoom calls and people in and out and actually what I did is. I packed up my computer and went back to my office for about a month, I thought I can't don't want to work at home, there is too much commotion too much interruptions all of a sudden and then they're like nope everybody needs to work from home what that when time.

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00:03:58.710 --> 00:04:04.740

One daughter moved to Rochester Minnesota and one daughter moved into her apartment and don't Down town Eau Claire Wisconsin.

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00:04:05.280 --> 00:04:11.970

And then my house got quiet and I thought, one thing I can't continue to do is have my work on my kitchen table. Because having my work on my kitchen table took away from family suffer and family time and sitting and playing board games when the kids come in so i'm like had to set up a designated area so work wasn't the Center.

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00:04:26.490 --> 00:04:39.180

of our our kitchen and the Center of our life so that helped them when I moved back home back to working at home because I had to and it changed because the situation at home changed. um and then because I was able to remove it from my Center of my kitchen in my life and put it aside and just really dove right back into it and then realize we worked to they gave us office phones they helped us realize that this we needed to make this more of a permanent solution. everybody, and with that we brought home or office phones my My job was wonderful and gave us everything we needed and then someone. Had it support come to houses and owns and say okay let's check it over let's make sure work with your your Internet provider, make sure that's ist fast enough strong enough everything that we need it so that was really nice to At first it was a bandaid fixed because it all happen so quickly. yeah transition and then it kind of went to how can we really make this successful.

With doing zoom calls Microsoft teams. You know a lot of things went through our cell phones, but then again like I said they had a spring home they assigned us each and a nice office phone now so. We are, we have our direct lines from work now coming through that instead of through

our House and your students are our personal lives and then by setting up a separate space in my house. That you live, my workspace no one else can touch it that's what i'm going to sit down and work and focus that's that helped to and now just working through it and getting more comfortable with it and i've been doing my job for a really long time like 20 years knowing it so well.and finding out that is really kind of Nice being at home.

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00:06:19.890 --> 00:06:21.000

So yeah.

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00:06:21.780 --> 00:06:28.260

NL Prior to coven was that an option for you to work at home or was it really pretty much everything Based in the office.

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00:06:28.470 --> 00:06:31.230

LW um that's a great question too because.Probably about six months before coven they had just started exploring that because some people were thinking about doing that.

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00:06:40.830 --> 00:06:46.530

: With a couple co workers who were out on maternity leave, they set them up as temporary work at home positions.

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00:06:46.860 --> 00:06:53.250

For a couple my co workers who have children and they're like well, if you want to come back part time when we can set you up.

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00:06:53.580 --> 00:07:05.550

You know kind of and test it so they were testing it prior to call it, but nothing was really in the in the works and it just expedited obviously with the situation with the pandemic so.

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00:07:05.790 --> 00:07:17.520

NL

And then prior to Covid did you have any experience with like zoom or like teams or any like was there any collaboration online for you or was it a lot of like in person conversations that you were having.

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00:07:17.790 --> 00:07:33.840

LW um no because we have different branches in the state of Wisconsin we would do a lot of you know virtual board meetings and things like that or group meetings and different different areas, so we did do that in the office, but we do it so much more now.

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00:07:37.110 --> 00:07:50.100

NL Like were there any like really some changes there any like confusion between people when you kind of had to do all your interactions through online or did people kind of had like a little bit of experience into it, I made it easier.

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00:07:50.130 --> 00:07:58.350

LW I like to think like technology wise i'm pretty good at it a lot of my co workers weren't comfortable with it.

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00:07:58.500 --> 00:08:05.910

yeah um what I found people don't like to read people don't like change people resist change.

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00:08:06.210 --> 00:08:17.880

And you could see the difference in sometimes the generation sometimes and people's attitude, some people will like yeah let's do this let's figure this out let's make this happen, other people are like how do I do this, what do I have to do.

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00:08:19.050 --> 00:08:26.100

So the key was keeping a positive attitude reading finding out researching and testing, you know.

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00:08:26.280 --> 00:08:27.900

This can work that can work.

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00:08:28.950 --> 00:08:48.240

What technology is going to be the best technology and we've we've started with zoom we move to Microsoft teams on it it's just testing and figure out what's going to work, the best so yeah it's it's been interesting and you can see where some people thrive and some people.and.But it's it's a lot of things we we started doing a lot more stuff electronically, so you know or paper and documents and now just learning different programs in general.

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00:09:03.510 --> 00:09:13.050

NL So you just talked about you signed a paper and you're signed some documents to stay at home or other people moving into that like office again now, or when did that transition begin.

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00:09:13.320 --> 00:09:22.260

LW Yes, a lot of people, some people were elected to go back into the office depending on like you, the position it with the Bank to.

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00:09:23.130 --> 00:09:34.290

LW Depending on your position, you know if you're working with customers more forward facing meaning to be in there, they open the branches back up at the base so customers can come back, instead of just using the drive through.

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00:09:35.340 --> 00:09:41.640

LW Some people have done 50 and 5050 work from home, and then we also have set up satellite offices.

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00:09:42.810 --> 00:09:50.520

LW We also some of us have been given laptops so if we're traveling we can access work your laptops and then.

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00:09:51.900 --> 00:10:00.030

It just just the different ways and uses of technology from our phones to our laptops to ipads to you know.

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00:10:01.290 --> 00:10:07.590

To big beautiful monitors, which I love i'm really kind of picking and selecting what's going to work for.

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00:10:07.920 --> 00:10:21.990

Each person and what style work they want to return to, so I feel very fortunate that the company, I met is forward thinking and allowing people if they're successful at working at home and not the distractions.

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00:10:23.010 --> 00:10:29.520

Building our company said yep we want to come in and check your workspace when I make sure it's confidential it's safe its secure. They did tell people with with parents with children, you know, child care would need to be set up, if you had elder parents at home elder guaranteed to be set up and they did give us, you know hours of the day to.

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00:10:41.250 --> 00:10:42.480

Be on the computer.

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00:10:42.720 --> 00:10:48.810

And there is a little leeway in there, but again, keeping the business hours business hours and being accessible.

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00:10:49.830 --> 00:10:55.020

At that time, but also having a little more convenience working at home to so.

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00:10:55.410 --> 00:11:05.700

NL

And then you talked about like the monitors in the phone did you start with like the two monitors or is that, like a do you think, as you stay at home, your office space will continue to grow during this time, or do you think.

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00:11:06.120 --> 00:11:08.340

LW I don't want any more than two big gigantic.

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00:11:08.670 --> 00:11:13.980

NL : But do you think that's like really helped in your productivity, like being able to get those resources from your company.

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00:11:14.190 --> 00:11:18.390

LW yeah I definitely think so I work for a very, very good company.

who puts their employees at the top of their game, and they want their employees to succeed, so the company succeeds, I mean what they told us, you know.

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00:11:26.760 --> 00:11:34.140

And there's no have you need pens or pencils are posted on so that's that's really nice and that's something that they wouldn't have to do, but they do.

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00:11:35.070 --> 00:11:41.550

NL Working in finance, do you think it's still confidential at home, do you feel like it's still like. Protect customers, at the same level as they did when you were at work.

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00:11:45.570 --> 00:11:56.400

LW Absolutely, we have a really, really strong IT department, we have rules and regulations that we have to follow you know, like New York computers, we have tokens and passwords and so many different things to sign in and sign out of it's not just over here your computers on on there's there's layers and layers of protection yeah.

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00:12:05.760 --> 00:12:10.590

NL perfect and then do you have anything else you want to talk about employment, or would you like to move towards family.

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00:12:11.070 --> 00:12:15.360

Life, because you brought up that like having two daughters return home, would you like to move towards that now.

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00:12:16.140 --> 00:12:28.650

Okay, so how was that transition for your family like when coven started like people coming back from like another State even like how just like talk me through like that experience because that's like.

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00:12:28.770 --> 00:12:32.790

yeah different from other than like probably a student or someone else without children.

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00:12:32.790 --> 00:12:37.200

LW I think it was hard on everybody um my.

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00:12:38.220 --> 00:12:47.400

My oldest son had graduated college and didn't get the job that he had wanted and went to college for and had to move back home um.

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00:12:48.000 --> 00:13:01.980

So that was a hard transition for him my daughter my middle daughter was a senior at Winona states studying nursing ready to take her nursing boards and she had signed a contract to work at Mayo and Rochester was supposed to be up there in May of 2019.

And she was devastated in April and they said. You know we're shutting down we're not going to take new nurse techs.

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00:13:17.820 --> 00:13:25.350



Her that was her world crashing you know she made it through college and three and a half years she's excited to leave when I wanna go work at Mayo. And you know grow and all of a sudden, the whole felt she had to move back home, you know, no one wants to back home after being out at three and a half years of college and.lwhite@sfbank.com: Thinking for things she was going to be graduating college going to work at this great place.

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00:13:40.350 --> 00:13:49.920

And then all of a sudden wow Covid hit and you can't come nurse, for us, she had a job at a cna back home, but then the nursing home, she was working at as a cna said.we're cutting all our staff are making this very minimal we don't need you so here's someone who went to nursing school had to move back home, but she wasn't happy about had to pick up a job at menards.

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00:14:01.170 --> 00:14:01.980

I just totally devastated upset i'm not happy to be back home, you know missing her college friends ruining her last semester college.

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00:14:11.370 --> 00:14:23.700

world was flipped upside down and it wasn't hard for her it was hard for us and all as I can do as a mom was to pray for her God let's open these doors backup for her and then.

102

00:14:24.240 --> 00:14:29.340

You know I told her you you got to choose and she needed the job she needed to work.So she took the job at menards which they were good to her and she got in and started working right away and that kept her busy and keep your mind in your body busy, and then still finishing her classes.And then prayers were answered and in July 1 male called and she moved back to Rochester you know it's two month delay, but she got her nurse tech job and has been moving forward ever set so that was exciting.

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00:14:55.470 --> 00:15:04.200

yeah my youngest daughter, Melissa was a freshman at uw eau Claire and I think it hurt her the most um.

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00:15:05.220 --> 00:15:17.160

She didn't want to come back home, she was just making friends and her door, she was just experiencing clubs and activities, and you know just figuring it out.

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00:15:17.580 --> 00:15:30.240

What college life was like and what college is supposed to be, and I, you know going on campus making opportunity meeting people and then all of a sudden, I think she was probably one of the last people to move out of the dorms to move back home.

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00:15:31.830 --> 00:15:38.160

And that's hard that's a hard transition just getting your wings and having on clipped

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00:15:39.510 --> 00:15:47.070

Going online classes, I think that's been the hardest thing and then now her sophomore year of college, everything has been online. And it takes more time for all the students to study more read more it's a whole different world it's a whole different learning curve.

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00:15:56.370 --> 00:16:11.640

they're missing opportunities on campus they're missing connections she's very fortunate that she has a job that she's had for number of years at Colbert and that's been her social and her friends and her group that's capture connect it.

112

00:16:12.840 --> 00:16:23.520

: You know she had opportunities with TV 10 on campus where she was going to do some sideline reporting for the bluegolds football games, but didn't get to happen, because the football games didn't happen so that's that's tough.

113

00:16:24.600 --> 00:16:42.360

As a mom I just sit back and I she's she's thriving she's happy it's not the College experience that her older brother and older sister had, but everything happens for a reason and she's doing great straight a's and happy, as can be right now so.

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00:16:42.360 --> 00:16:43.290

NL that's great to hear.

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00:16:43.470 --> 00:16:44.790

LW she's has good people.

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00:16:45.150 --> 00:17:03.360

NL that's wonderful so at the beginning, as a family, how did you guys kind of come together to like go from all spread out to like not drive each other, like crazy, I guess, like having an online school, you have to work simultaneously like how did you kind of find a balance as a family.

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00:17:06.240 --> 00:17:07.200

Or was it just like.

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00:17:08.700 --> 00:17:16.290

LW It was it was kind of constant little struggle, because then we're all like, are you kidding me up the wife, I was on the live site um.

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00:17:16.710 --> 00:17:31.350

LW You know one daughter set up her workstation in her bedroom at a desk one daughter, set up a station next to me at the kitchen table we everybody what time is your zoom call today i'm going to close the door keep the dogs from barking.

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00:17:32.610 --> 00:17:42.090

I it was kind of three ring circus, because then they were all home their friends were back home from college, so they were coming they were going they were all three working jobs some.

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00:17:42.630 --> 00:17:55.020

My my son was working at quick trip and working overnights amanda was working at menards going in at 6am I said we had all three shifts covered because zach was on the night shift a quick trip um. amanda was on the am shifter would go in at 6am a nurse and then Melissa would work at covers in the middle afternoon, so it was like a three ring circus I.

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00:18:04.050 --> 00:18:13.410

didn't know if we are making breakfast lunch or dinner, who was doing you know laundry machine was constantly going and as a hard transition for me else, and they were all gone and they were all back home.

124

00:18:14.220 --> 00:18:30.030

implosion right so, but because they all miss each other and they all love each other, it was also kind of fun to see them all come back together and to hear their conversations and to see you know what they were doing.

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00:18:32.250 --> 00:18:38.010

All this was and how it was affecting them and just watching them manage their time. Their days and

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00:18:41.910 --> 00:18:57.990

Everybody just kind of pulling back together as a family unit as to where they were each act and what was going to happen, and it was a crazy hectic schedule, but they're all there for each other, my kids have always rallied and supported each other.

129

00:18:59.250 --> 00:19:06.780

So that that was good, but hectic not gonna lie but crazy fun and glad they're all back out on their own again.

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00:19:08.070 --> 00:19:15.360

NL kind of going off of like the work it was at the family at home yeah did is kind of like try and keep that silver lining, would you agree with just like.

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00:19:15.630 --> 00:19:18.270

Trying to stay positive and being able to adapt.

And then I guess you can kind of expand so everyone's leaving the House or how does it change kind of coming in like when i'm interviewing you today is a lot different than probably if I interviewed you a few months ago, like how is.

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00:19:32.400 --> 00:19:39.720

Like your household began changing yet again with like the vaccine and just like more opening less restrictions getting the job at Mayo. Stuff like.

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00:19:40.950 --> 00:19:52.440

LW Yes, so amanda has stayed in Rochester at Mayo, and she moved from nurse tech to registered nurse and ended up getting her dream job and has.

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00:19:52.890 --> 00:20:09.630

been working up there, and has her seeing her as a registered nurse and hearing what she's experiencing from the covid unit and covid floors and that kind of helped all of us understand the covert shot and she was probably one of the first ones to get her first and second dose.

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00:20:11.220 --> 00:20:17.970

I had a health scare through the covid and with that health scare it.

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00:20:18.660 --> 00:20:31.560

actually made me healthier because working from home, I could get up stretch exercise and have a little more flexibility actually get my health back in order and have less stress so went through a lot of stress less stress get healthier.

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00:20:33.420 --> 00:20:43.020

And then, with my youngest she's just learned to kinda be resilient, I guess, this is the great word and.

manage time management has been a huge lifesaver on her part and.

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00:20:51.390 --> 00:21:01.590

Just really digging deep for all of us as to where we are where we want to be, and also makes you really love and value. You know, a hug from your kids walking in the door, or my parents who are 78 and 83 being able to give them hugs from that first initial here we're running out of toilet paper and Kleenex and sanitizers dropping off that but not being able to hug your parents to .Seeing my parents have their grandchildren again. You know, it really makes you realize who's important in your life too so.

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00:21:31.710 --> 00:21:46.9

wasn't a good thing wasn't a bad thing there's pros and cons to all of it, because I think it brought the people who you want, in your life even closer and then it also helped to kind of block out the noise and the clutter and what's really not important, you know so.

146

00:21:48.990 --> 00:21:57.600

NL That was really good so kind of going off those like stress, you talked about your work environment, do you think coming home was, is it less stressful work camp from. Being able to stretch and kind of like do your day a little more.

149

00:22:01.980 --> 00:22:05.190

LW : its true that I can really focus on my work.

150

00:22:05.610 --> 00:22:08.820

LW and not get pulled in I helped a lot of people at my job. That get pulled in so much.

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00:22:10.740 --> 00:22:18.000

Time to really focus on myself, which has been nice um you know, I think that that's been a key to.

153

00:22:19.380 --> 00:22:26.130

Your just getting up moving around the other thing that's changed, I think the most of last year, is going to church.

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00:22:27.930 --> 00:22:38.580

i'm happy to say we're back to church it's it's reseller wearing masks in our church, but you know church church change Sunday afternoons changed so Sunday mornings routines have changed but.

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00:22:39.750 --> 00:22:41.880

With our faith we've all made it through this so.

156

00:22:43.050 --> 00:22:46.680

NL And then you talked about your daughter, being a nurse at Mayo and, like the covid clinics.

158

00:22:47.820 --> 00:22:52.080

Nathaniel Langner: So I think a lot of like interviews and perspectives of nurses have been heard.

159

00:22:52.620 --> 00:23:06.600

NL But how is like the mother of a nurse like, how do you feel about your like daughter like were you scared are you still scared are you feeling better with like the covid vaccine like what was your kind of viewpoint of having someone in the field that you loved and cared for.

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00:23:07.350 --> 00:23:08.940

LW I was very proud of her.

um.

162

00:23:09.660 --> 00:23:10.860

very, very proud of her.

163

00:23:11.190 --> 00:23:12.750

You know she was doing.

164

00:23:12.930 --> 00:23:28.020

The no swabs and going out in the field and counting up and i'm very proud yeah up, of course, always always worried I scared for your kids, but you have to get that worry to God because he's in control right.

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00:23:30.030 --> 00:23:38.820

And you don't want it to not have anybody, you know get second and being that pain and have that there are so much unknown but knowing that she's to run it by.

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00:23:39.600 --> 00:23:50.250

resources and the strongest in the smartest and the medicine and elimination up at meal, I and because i've been up there to visit her, and I see how that area is so.

167

00:23:51.120 --> 00:23:56.850

You know we're in there mask and conscientious of it that she's surrounded by the best of the best that I know she's OK.

168

00:23:58.680 --> 00:24:03.630

NL And then, how did your association with like the Community, you talked about going to church and seeing your parents.

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00:24:03.990 --> 00:24:15.540

How drastic was your change like being able to interact with people you got your kids back, but did all their kind of other family members, you started to have to wait to see them or had to be more cautious.

170

00:24:16.380 --> 00:24:17.580

LW yeah, for example. I had a nephew who him and his wife are expecting a baby and we did as a zoom baby shower.

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00:24:26.730 --> 00:24:34.620

So my parents came over and sat here with me at home in front of the screens and it almost brought a tear to my mom's eyes to see.

173

00:24:34.980 --> 00:24:46.770

You know, family in Atlanta that she hadn't seen, and you know just to see everybody on the screen, you know here i've been using it all the time for work, but for her to see it and experience it that just the different technology and the digital age groups was kind of cool.

175

00:24:50.640 --> 00:25:01.260

You know, for work, for you know I used to go to a lot of business after hours a lot of meetings, a lot of lunches a lot of different things like that, and all that has come to a halt.

176

00:25:02.160 --> 00:25:15.810

The going out to eat has changed the you know recently we went back to a movie going to movie theater has changed so it's just major appreciate things when you can do them again and actually haven't missed as much as what I thought I missed so.

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00:25:16.620 --> 00:25:17.880

Nl yeah kind of going off of that.

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00:25:18.240 --> 00:25:33.150

going to the movies going out to eat when you weren't working at home, what kind of activities were you doing to like keep yourself busy like are you watching more TV like what kind of new hobbies like walking running anything.

179

00:25:33.570 --> 00:25:45.480

LW Like that walking biking taking the dogs on the locks more often and funny even this morning, I went for a walk at 6:30 this morning, I went for a Three Mile walk through town.

180

00:25:45.810 --> 00:25:50.310

LW ran into two neighbors that I hadn't seen in the long time I mean one that lives couple blocks, you know west and the one that lives in here was 630 in the morning, what I normally been out walking no but i've been walking exercising when I ran into two neighbors that I hadn't seen for a while, so it's kind of funny how. Doing new habits to reconnect with people in different places again so yeah.

183

00:26:08.520 --> 00:26:16.770

NL And then kind of going off as you been able to experience more of the Community mean people walking, how do you believe the city of Altoona has been like.

184

00:26:17.460 --> 00:26:31.170

affected by coven like you think it's been like worse than like what you've read about the other parts of like the nation or do you think Oh, I did a pretty good job of like maintaining it because you're like right next Eau Claire as well. So you kind of have that overflow l

LW

a couple a couple things that they tend to hit. close to home last year and i'll tune in June, they always do Center city days right which is like the city parade the carnival the grilled chicken.

187

00:26:46.380 --> 00:27:03.570



The fair the car show the craft fair i've lived in altoona for gosh since 1983 a really long time and I always looked forward to that in the summer, with the kids going and doing that the ball tournaments things like that they didn't have that, of course, this past year. Christmas lights just different things to help raise money for the Community this year at Christmas time they did a Christmas tree lighting, you could buy a light to represent someone in the Community, I bought three red lights one for zach amanda Melissa a red light on the Christmas tree to help raise money for them to the lions that does a lot for the Community and things like that hvae changed.

191

00:27:27.900 --> 00:27:36.150

I actually was just reading today that now June this summer they're going to have live music back in the park i'm.

192

00:27:36.690 --> 00:27:53.340

pleased to do yoga in the park and concerts in the park and you know they got to happen last summer and last spring, so it would be nice to see that come forward again and happen again to see those events happen to see people come out and.

193

00:27:54.540 --> 00:27:59.040

yeah just come alive, again I guess the farmers markets coming back things like that.

194

00:27:59.730 --> 00:28:00.630

Nl that's really nice.

195

00:28:01.800 --> 00:28:08.640

Like that's like a really positive thing kind of going off like the vaccine like a bright spot that we focus on second. But towards the beginning, did you feel like people had different views on covert like wearing masks and stuff like that, like did your neighbors or other people you're an active with did you kind of have like. A united sense of like what it was or where there are a lot of different. perspectives that you were hearing.

199

00:28:26.400 --> 00:28:30.570

LW um when it first happened in, and then we kept hearing about it. And then they're like Okay, the office is going to change them we all thought this isn't going to come to Eau Claire Wisconsin this is, you know across the seas this this, this is a big city problem.

Well then, all of a sudden we're like No, this is in the office this change is going to happen this change or, all I can just remember that day when that.

202

00:28:51.840 --> 00:29:02.640

email on those calls and those conversations started happening, and you could see the resistance like this is not going to happen here in Eau Claire but Sure enough, it did it altered and changed all of our lives and. Yes, I work with some people who are still I I must hate reading about their social media posts and their Facebook posts up and anti vaccinators. what's really in this vaccine and I think either you're really for it or you're really against it and it's been ugly um but yeah even in my office, even with people I work with every day and still see the struggle, some people are like. i'll never wear a mask on public i'll go get my doctor to write something up saying for my mental health or health I don't need to wear a mask. I have someone at work, who won't wear a mask to save her life her kids life and she thinks that's a government control things she thinks this conspiracy it's it's interesting to see. and hear the different perspectives, the different generations who believe in vaccines and don't believe in vaccines. You can see the fear in some people when they talk about what's in the vaccine and other people who are like no, we need to do this, the herd immunity it's it's interesting to see all the different perspectives that's for sure.

209

00:30:16.260 --> 00:30:27.120

LW yeah I guess what's kind of can continue talking about the vaccines, you talked about your daughter was probably one of the first people because of her occupation, did you get the vaccine as well.

210

00:30:27.360 --> 00:30:28.680

yep I sure did yeah. And my parents have

212

00:30:31.950 --> 00:30:43.950

NL lots of like I guess before you got the vaccine were you worried yourself, or like what kind of information, where you receiving before you got it that, like made you feel comfortable or made it seem like the right thing to do.

213

00:30:45.600 --> 00:30:46.380

LW

um.

I just having the faith in it.

And then, knowing that. my daughter had the the knowledge on it and there's there's always that fear like did the vaccine come to quickly, but then you have to have the faith in.

217

00:31:03.360 --> 00:31:11.400 You know the FDA and the people and the systems and everything that had had to go through all the testing and to go through yeah came through best.

218

00:31:13.200 --> 00:31:20.520

Yesterday there's unknowns and there's going to be on search things on it, but whenever something like that happens we.

219

00:31:21.780 --> 00:31:30.300

I don't know yeah they're they're scary thoughts on it, but you can't live in fear I think that's something my dad has always taught me and my kids.

220

00:31:30.660 --> 00:31:43.560

You can't live in fear you just gotta keep moving forward and pray for the best so i'm glad i'm vaccinated i'm looking forward to go see my great nephew next week, for the first time to meet him and he's three months already.

221

00:31:44.700 --> 00:31:58.140

So I want to get back to a little more normal seat I I want the future looks bright for education, for the future, teachers, for the kids were in school.

222

00:31:59.010 --> 00:32:07.110

: that's other thing that scares me i'm worried about kids I I hear co workers who talk about their kids are driving them crazy they hate helping their kids with their homework. Their kids are not learning anything, this is stupid I worry about kids who aren't being loved by their parents at home during this time and worry about kids who are being abused.

224

00:32:17.490 --> 00:32:30.930

I think these kids need to go back to school um you know there's there's so much that's kind of unfortunately come out of this Covid situation that the debt to America.

225

00:32:32.010 --> 00:32:45.330

The stimulus is the checks that payment protection loans there's there's so many unknowns in our future right now that we just have to know that god's in control and things are going to get better.

226

00:32:46.680 --> 00:32:50.640

NL And do you think the vaccine can help with that do you think the vaccine will.

227

00:32:51.540 --> 00:33:10.230

Come back to like a normal that we had before, or do you think some of these kind of lingering side effects so just school in general, working from home, do you think a lot of these things will persist, or do you think we'll kind of go back to prior to 2020 like, how do you yes.

228

00:33:11.490 --> 00:33:13.230

Lw Changes inevitable there's always going to be changed if not this there could have been something else you know, there was polio there's measles there's vaccines for chicken pox and everything else, everything has a wave right so let's hope this this dies down a little bit and.

230

00:33:34.110 --> 00:33:36.840

NL We get our little bit of life back a year later.

232

00:33:38.340 --> 00:33:48.060

and then I guess going off your personal experience with the vaccine was setting up an appointment pretty easy or did you feel like there were a lot of like hoops to jump through and you were a little bit confused.

233

00:33:48.180 --> 00:33:53.700

LW um actually know mine was super easy um I was actually at the clinic at the time.

234

00:33:54.270 --> 00:34:07.050

And they will get you signed up, I went right up to the registration desk I got in the next morning at 8am I walked in and actually when I walked in there is no line, there is no waiting and went back 21 days later.

235

00:34:08.430 --> 00:34:18.270

I was very lucky and fortunate I drank my water took a little tylenol and no reactions from either first or second dose and I walked in exercise and kept that medicine moving right through my body and feel very fortunate that I did not have any ill side effects so taking those two shots first vs having covid so that was all right for me so.

237

00:34:35.310 --> 00:34:36.180

such a tiny little needle.

238

00:34:36.600 --> 00:34:50.580

NL yeah did your parents were you familiar with how your parents got registered like did they have a similar process, because I know like had like the school, a lot of it's like online and everything so do you think it's easier for multiple generations.

239

00:34:51.000 --> 00:34:53.190

LW And, which is funny that's a great question because.

My parents had been calling and calling, one of the health care centers here in all Claire and they kept getting.

Leaving voicemails per person, and no one kept calling them back so Finally I said mom i'm going to go online and register you, and then the next day they actually got a call back. So we kind of laugh about that i'm really like well their voicemails never got returned for two weeks, then one day I said let's just registry online and the next day they got a column were registered so um did that help did not help I don't know but they got in quicker so yeah.

244

00:35:28.770 --> 00:35:37.860

NL that's really nice and then kind of there's probably a lot of government kind of stuff that goes into like those calls and private, the health, do you feel like. Your local government did a good job with like educating you about it and, like telling you, it was there, like the local clinic share everything.

246

00:35:50.190 --> 00:36:01.290

LW you'd have to be living under a rock if you didn't know what's going on man you turn on the news you read the paper you turn on the radio that's all we've been hearing about is the cases.

247

00:36:02.430 --> 00:36:12.660

lwhite@sfbank.com: You know how to do this what's happening next what's going on, so yeah I think there's there's been more than enough media and knowledge and information what's going on yeah.

248

00:36:12.810 --> 00:36:21.900

NL At the very beginning, did you feel like the response was quick and the correct one or were you kind of a little uncertain at the beginning of just like what. The government was like trying to do, or like what rules are like how you should kind of go about life like should you stay at home is everything okay.

250

00:36:31.890 --> 00:36:34.650

NL One messages were you getting there, and how does that make you.

251

00:36:35.370 --> 00:36:37.770

LW Oh, I think there's just. I think some people were all kind of just in denial okay how bad will this really be will this really affect us um there's it all depends on. How you want to take that information in and be or you know, open and receptive and honest and it's like any news, you can hear the extremists are the minimalists and you just gotta weed through it and. Take what

what you want, and just kind of watch it follow, no one knew what was going on it, because healthcare was government if it was you know restaurant owner small business owners, you know college students, thank you, everybody had an anxiety and it ain't stuff.: How are we going to get in this, how are we going to get out of this and what's going to be the repercussion nobody can predict the future.

256

00:37:29.910 --> 00:37:38.460

NL And then kind of with coven did you have anyone in your family or anyone close that really dealt with coven like any like.

257

00:37:39.120 --> 00:37:48.690

Did you know a lot of people that were getting sick or was it more of like a distance thing like where you were hearing more about the news, but not actually like seeing people catch it like.

259

00:37:50.640 --> 00:37:57.060

LW : You know I think you know I heard a couple stories from my daughter up in Rochester my daughter in Eau Claire and.

her and her boyfriend you know they had to quarantine for a couple weeks so it, you know you hear stories like that um.

261

00:38:05.850 --> 00:38:22.650

LW Counting my blessings nobody no family member know relative no close friend was sick or hospitalized so that's that's a huge gift and a blessing right there that family that you love hold dearly everybody knows is pretty healthy.

262

00:38:25.020 --> 00:38:42.300

So I guess that's that's the shining light, but nobody we know was really you know there's a couple people who are quarantined and I think that made them think twice about the things but um you know and and amanda's shared some ideas and stories but.

263

00:38:43.650 --> 00:38:48.360

All in all, I guess, I feel pretty blessed that no one we knew died from it, or was.

264

00:38:48.960 --> 00:38:55.110

You know hospitalized I guess so, and you know I seen my mom and dad who are older and.

265

00:38:56.940 --> 00:39:14.250

You know it's slowed them down a little bit and I, you know their homework doing puzzles or to exhaust or card games, or you know not getting out as much so we try to kept them at home, and we would bring more things to them, because we don't want them going out as much but.

266

00:39:15.540 --> 00:39:17.460

yeah I kind of went everybody something.

267

00:39:17.820 --> 00:39:23.550

NL I guess going out to the change like how you would grow through shop, did you go out like different times, if you like, try like new like.

268

00:39:24.060 --> 00:39:30.630

Where you like they bring it out to you like were there any like different policies, you were trying with that just try and stay safe or save time or.Do any like.

270

00:39:32.340 --> 00:39:40.200

LW And not even then I don't mind I still went up to the grocery stores, from time to time, but then I did start ordering groceries online.And now, just because it's such a time saver and I absolutely love.

272

00:39:45.360 --> 00:39:58.440

My groceries for me to order it on my APP pull in and have them loaded in my car in the end it's, not because I don't want to go to the store I have gone to the stores many stores did my shopping.

273

00:39:59.250 --> 00:40:09.090

But yeah you know, and then I do just do the order and pick up, but I still like to go on and see things and be out there, but even when I go out to the mall.

274

00:40:09.780 --> 00:40:19.110

there's nothing out there, I mean honest stores their inventory is less so, why put myself at risk if I don't need to be, if I can pick something up online.or drive and pick something up because you, you see it in the stores, the inventories down their sales staff is down so then i'm like that's just kind of sad he went to go and see that, so my my goal, but so yeah ordering online that's kind of select not gonna lie.

276

00:40:34.560 --> 00:40:41.670

NI Would you have probably done them out of online ordering or like implemented those without coven or do you think he would have just like.

277

00:40:42.750 --> 00:40:43.440

LW Lately yeah.

I know I think that was definitely a change. That yeah me in the Amazon.

280

00:40:47.460 --> 00:40:56.790

will not get the venmo no matter how bad my kids asking you to get it um but yeah the Amazon ordering the target and walmart ordering pickup but.

281

00:40:57.180 --> 00:41:08.130

Still fun to get out and go to them and arts and do things too so so gotta get out of the House, you can't you can't stop living and you can't live in fear you still have to put on your mask and go.

282

00:41:08.430 --> 00:41:10.350

NL No point about getting out of the House.

283

00:41:10.860 --> 00:41:15.480

You were talking about with the vaccine now you're going to plan on visiting like your nephew pretty soon who just had one of his children how did it change your life relationships with your family being able to see them on the holidays, seeing them in the future, now like more of your distant relatives your.

285

00:41:28.830 --> 00:41:36.630

LW sister like this was the first time and in years where we didn't get to go to the cities for Christmas or get together for a big thanksgiving.

286

00:41:37.230 --> 00:41:51.000

LW Just because the sister, who was at high risk, and you know we she just she's you just don't want it, they lived in Minnesota we lived in Wisconsin you just you just don't want to risk it and.

287

00:41:51.870 --> 00:41:57.510

it'll be nice to have a family reunion again so when that day comes, it will be really nice so.



288

00:41:57.960 --> 00:42:01.950

NL Do you think you'll have that probably coming up sooner than later. Like the next thanksgiving around you think it will be more like old times, or do you think there will still be some kind of like caution.

291

00:42:10.590 --> 00:42:18.840

LW Well, you know we're already talking about getting the boat on the lake in Minnesota and I just bought a ticket to go to Atlanta to see my brother.

292

00:42:19.140 --> 00:42:21.270

: So it's time to keep living. You know other people, I know, but tickets to go to Florida it's nice to hear the weather's going to warm up in school next fall is going to be back this up real close deals we're back on campus and let just hope we're moving forward in the right direction.

294

00:42:37.200 --> 00:42:40.020

NL And then kind of going off your trip for Atlanta, are you flying.

295

00:42:40.350 --> 00:42:40.680

LW mm hmm.

NL You have any caution with flying or you kind of excited.

299

00:42:50.310 --> 00:43:00.930

LW My my brother and my brother in law fly a lot for work and they've started flying more and what's really interesting about flying when we're looking at tickets, I said well is there. A better time you know, to get a cheaper ticket to fly it this time or that time and all that has shut out the window, you know so that's changed because the number of people on planes are different so maybe a time that you would normally fly that ticket.

301

00:43:15.180 --> 00:43:23.100

LW You know that's your pricing is different now because of everything going on Covid too so um yeah no I don't care i'm ready to go.

302

00:43:23.580 --> 00:43:26.670

NL If you're like your plane ticket was cheaper than you expected, or is it back.

303

00:43:26.940 --> 00:43:27.960

LW Like, no, no, it was. Cheap it was less less expensive thing.

305

00:43:30.780 --> 00:43:38.940

NL yeah yeah because, at the beginning, when it was really starting you got a lot of reports that the plane tickets were like discounted a lot so.

306

00:43:39.060 --> 00:43:47.640

LW yeah they still are so that's good, but now I can on a plane i'm sure they have the cleaning and the you know it's been like they'll have the procedures in.

307

308

00:43:49.410 --> 00:43:51.060

NL they've had some time to figure it out.

309

00:43:51.870 --> 00:43:56.910

NL You have any other kind of things to keep in mind for the future anything you're looking forward to. Anything that you're excited to get back to that you kind of lost during coven. or anything else you want to talk about.

312

00:44:04.170 --> 00:44:06.450

LW No, I I think I think we did it. Job family kids education we got it.

314

00:44:10.020 --> 00:44:11.040

NL Thank you so much.

315

00:44:11.370 --> 00:44:14.610

LW You bet all right, is that all